

# **USER'S MANUAL**

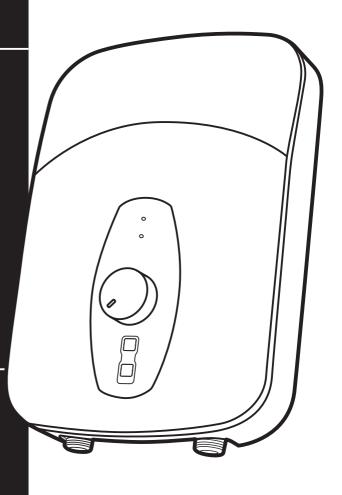
# Water Heater ECOHEAT SERIES

Rated Voltage: 230V Rated Power: 3800W Frequency: 60Hz Weight: 1.6kg

Dimensions (WxHxD): 224x330x93mm

Warning notices: Before using this product, please read this manual carefully and keep it for future reference.

The design and specifications are subject to change without prior notice for product improvement. Consult with your dealer or manufacturer for details.



Sincerely, thank you for selecting our electric water heater. Please read this manual carefully before use; correctly grasp the methods for installation and use of this electrical water heater, to make full use of its superior performance. Please do preserve the instruction manual, for future reference.

# TABLE OF CONTENTS

IIILE	PAGE
1.Caution	(2)
2.Product introduction	(3)
3.Unit installation	(5)
4.Usage	(8)
5.Maintenance	(9)
6.Troubleshooting	(10)

## 1. CAUTION

To prevent personal injury, injury to others and property damage, the instructions below must be followed. Incorrect operation due to failure to follow instructions will cause harm or damage.

## **Special Caution**

- This water heater is for household use only and it can be installed indoors where hot water is needed.
- A plug is not used for this water heater; this water heater must be connected directly to a circuit breaker with current leakage protection.
- Please distinguish live line (red/brown), neutral line (blue) and earth line (green/yellow) during installation.
- Do check whether the ampere rating of the household wiring is sufficient before installation, and a dedicated circuit must be used when installing.
- Before installing this water heater, check and confirm if the earth electrode in the socket is
  reliably earthed and has no current flowing. If there is no ground electrode or incorrect ground
  connection is done, the water heater will not work.
- The hot water from the water heater may cause scalding; please test and check the temperature of the hot water before use.
- The distance between water heater installed and water output should be as near as
  possible to avoid loss of heat.
- The electric water heater may be damaged if the water hardness is too high. To ensure longer product lifespan, please install nd put it into use where the local water hardness is less than 450mg/L9CaCO3)
- In times of lightning/thunder, switch "Off" the circuit breaker ahead of time, to protect the water heater against possible damage.
- Inspect the built-in ELCB (once a month) to avoid hazards to users such as damage to property serious injury or death.
- Do not cut off power supply before maintenance. Any maintenance or adjustment of product by a non-professional is highly prohibited.
- A damaged power cord must be replaced by good one provided by the manufacturer, and the replacement should be done by qualified technician or engineer or professionals of similar products.
- In order to avoid hazard due to inadvertent resetting of the Earth Leakage Circuit Breaker (ELCB), this appliance must not supplied through an external switching device, such as timer or connected to a circuit that is regularly switched "On" and "Off" by the utility.
- This water heater is equipped with adjustable flow capacity safety valve. For safety use, please do not change its installation location and do not block its water outlet.
- The shower head must be descaled regularly.
- For any improper installation and incorrect operation of this product, our company will not be liable for any responsibility.
- This water heater can be used for other purpose, e.g., washing hands, dishes or food, and so on. (Multi-directional water supply is not available).
- When the shower is used by children, elderly, sick or physically- handicapped persons, they
  are requested to be attentive to and check the water temperature by hand, from time to time.



# **WARNING**

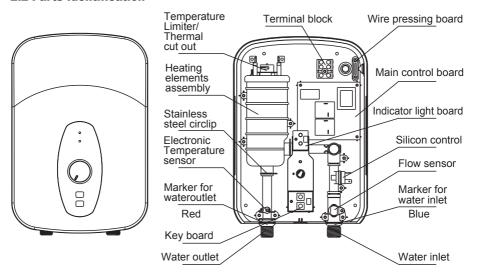
The water heater should be earthed before use. Please ensure that the resistance of household earth wire is  $<4\Omega$ . Using water heater without earthing is highly prohibited.

# 2. PRODUCT INTRODUCTION

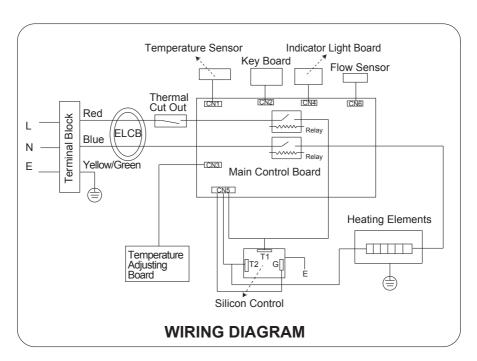
## 2.1 Technical Specifications

	<del>                                     </del>	
Model	FP-67WTR380WMTL-W1	
Rated Voltage	230V~	
Rated Frequency	60Hz	
Rated Power	3800W	
Rated Current	17A	
Dia. Of Wire Cord	2.0mm²	
Circuit Breaker	≥20A	
Rated Pressure	0 MPa	
Minimum Flow Rate	1.2 Liters/minute	
Minimum Pressure	0.03 Mpa (4.4 psi)	
Maximum Pressure	0.3 MPa (43.5 psi)	
Protection Class	I	
Waterproof Class	IP25	
Product Size (WxHxD)	224×330×93 mm	
Knob Quantity	1	

#### 2.2 Parts Identification



## 2.3 Internal Wire Diagram

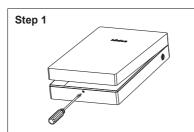


## 3. UNIT INSTALLATION

#### 3.1 Installation Instruction

- 1 Check the capacity of power circuit (circuit breaker, wires, etc.)
- 2 Power cord installation;
- 3 Water heater installation;
- 4 Plumbing connection;
- (5) Power supply connection;
- (6) Water Supply.

#### 3.2 Power Cord Installation



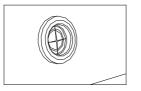
Remove the screws at the bottom of the unit. Lift the Main Switch Knob and Power Knob to make it free. Remove the front plate gently.

# Step 2



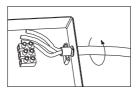
Remove the power cord wire pressing plate and keep the screws.

#### Step 3



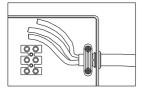
Gash the middle of the film of the power cord jacket with a sharp knife in order to put into power lines.

## Step 4



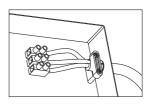
Insert by turning the power cord into the jacket for installation of wire pressing plate.

## Step 5



Tighten the wire-pressing plate with screws to primary position, ensure that the power cord not be pulled out more than 60N.

### Step 6



Connect the power cord to wiring terminals; the method is as shown in picture.

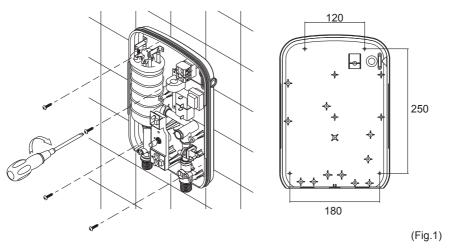


## NOTE

The installation position of neutral line (blue), live line (brown/red) and earth line (green/yellow) should be corresponding to the other end of the wiring terminals.

#### 3.3 Water Heater Installation

- Determine installation position of the unit according to length of power cord / position of circuit breaker (Distance between bottom and floor should be ≥1.6m).
- (2) Make sure the distance between the unit and surrounding wall is not less than 300mm, to have enough space for maintenance purposes.
- 3 Determine the position of four fixing screws (attached with the unit), make four holes with corresponding depth in the wall by means of a drill and drive a wall plug into the hole.
- 4 Drive in the screws on the top and ensure certain distance between screw head and wall (See Fig.1)
- (5) Mount the unit on the wall and tighten with two screws at bottom, connect the wires and install top cover with the screws.



## 3.4 Plumbing Connection

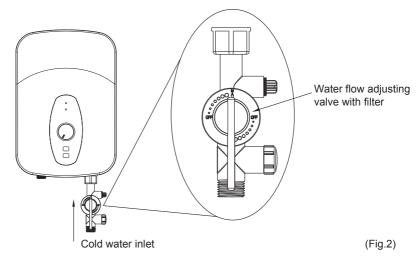
- ① Water valve with filter should be installed at water inlet of the unit, sealing ring with filter should be used at end face. (See Fig.2).
- (2) A flexibe shower hose should be connected to the water outlet and shower head. The attached sealing ring should be used at end face.



## **WARNING**

Metallic / chromed hose and conductive control valve shall not be used.

6





## NOTE

Water flow adjusting valve with filter must be used when installing the unit. Blue marker stands for water inlet, red marker stands for water outlet. Do not apply excessive torque/force to avoid damaging the water heater.

## 3.5 Power Supply Connection

- (1) Adjust power selection knob to "OFF";
- 2) Choose a circuit breaker with leakage protection according to power of water heater;
- When connecting the water heater to electric circuit, please pay attention to connect live line (red/brown), neutral line (blue) and earth line (yellow/green) with corresponding line in electric circuit.



## NOTE

A dedicated power cord should be used for this unit. After connecting to electric circuit, please check the earth condition and make sure the earth resistance is  $<4\Omega$ .

## 3.6 Water Supply

After all the plumbing connections are finished, open water inlet valve of the product and supply water to the unit to drain away air inside until there is stable water flow coming out of the shower head. If there are leaks, check if the connection points are securely fastened. Tighten the connections then try again.

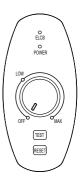
#### 4. USAGE

### 4.1 Operating the unit

Switch on the power supply, the unit will conduct a self-inspection for 2 seconds. ELCB green indicator light will turn on (If there is no current leakage). Rotate the knob clockwise to switch on the unit and the indicator light will turn on. The unit is now working. If not, the water flow may be lower than 1.2L/minute.

### 4.2 Leakage Testing

When the water heater is working normally, press TEST button. If the leakage test circuit has no problem, the ELCB green indicator light will be off, and the unit will not heat. Press RESET, testing will be canceled, and the ELCB green indicator light will be on. The unit will then be back to the working state set before. If the circuit leaks, pressing the RESET button won't cancel leakage testing. The ELCB & POWER indicator lights will flicker, meaning the water heater has problems and cannot be used. All buttons won't work and there will be no heating.



#### 4.3 To Adjust Water Flow

Rotate the handle of water flow adjusting valve.

## 4.4 Electricity Leakage Protection

When the electricity leakage testing circuit is working normally and if the leakage current is bigger than a value between 7.5mA and 15mA, the red POWER and green ELCB indicator light will be off with no heating; it can only be used after the failure is solved.

### 4.5 To Adjust Water Temperature

Rotate the handle of water flow adjusting valve to adjust to proper water flow. Adjust power by rotating the knob clockwise or counter clockwise and the water temperature will increase or decrease accordingly.

#### 4.6 Use After Overheating Protection

If the water flow is low and power is high while using the unit, outlet water temperature will be high and the unit will stop heating automatically. At this time, please lower the power and increase the water flow in order to avoid inconsistency of water temperature.



## NOTE

For first time use, ensure that the power is turned on only after the unit is filled fully with water and there is stable water flow coming out of the shower head.

The electric water heater may be damaged if the water hardness is too high. To guarantee the normal service life, please install where water hardness is less than 450mg/L (CaCO3).

#### 5. MAINTENANCE

- This electric water heater should be installed in a place without direct sunshine or where rainwater will not hit the unit. Please cut off power supply if the unit will not be used for a long period of time.
- Please run the water for about 10 seconds to drain away the impurities in the pipe before connecting the water source to the electric water heater, to avoid clogging.
- If the unit has not been used for a long time, check it first before using it again. Turn on the unit only after water constantly flows out of the shower head.
- Do not spray water to the circuit breaker or heater body directly, to avoid moisture formation.
- Please cut off the power during inclement weather to avoid damaging the water heater.
- If the unit will not be used for a long period of time, turn off the water supply to the water heater, to prolong its life.
- Check the power cord connecting terminals frequently to make sure that these are well and reliably contacted, no occurrence of overheating phenomenon, and grounding is good.
- Disassemble the shower head and sealing ring with filter, for periodic cleaning.

**DECLARATION:** this water heater can only be maintained by authorized service personnel. Incorrect installation and use may cause serious injury or loss of property.



## WARNING

Do cut off power supply before maintenance, to avoid danger such as electric shock.

# 6. TROUBLESHOOTING

SYMPTOMS	REASONS	SUGGESTIONS
Switch on the power supply, ELCB indicator light is off.	Power supply error;     PCB error;     Thermal cut out is activated	Check whether power is cut.     Contact authorized service personnel for repair.
The heating indicator light is off and the outlet water is cold.	1. The "TEMP" knob is off; 2. PCB error; 3. The water flow is below 1.2L/min; 4. Impurities clogging the flow sensor of the rotor.	1. Rotate "TEMP" knob 2. Repair or replacement of the PCB. 3. Adjust water flow. 4. Change the flow sensor. 5. Open the flow sensor and clean the rotor.
The heating indicator light is on and the outlet water is cold.	The Silicon control is cut off.     Heating element is broken.	Press the reset handle of the Silicon control after checking and troubleshooting.     Change the heating element.
No water flows out of the shower head.	The running water     supply is cut off;     The inlet valve of running     water is not open.	Wait for restoration of running water supply;     Open the inlet valve of running water.
Outlet water temperature is sometimes hot or cold	Water pressure is not stable.     Outlet water temperature is too high, overheating protection activates repeatedly	Lower the heating power and increase the water flow.
"ELCB"and"POWER" indicator lights flicker at the same time	Ocurance of electrical current leakage.	Contact authorized service personnel for repair.
"POWER" indicator light flickers	Temperture sensor is broken.	Change the temperture sensor.



make yourself at home

The product is subject to change without notice.

Please keep this manual properly.



