

| Livance Distributors Warranty                                                                         |                 |                          |                                                           |
|-------------------------------------------------------------------------------------------------------|-----------------|--------------------------|-----------------------------------------------------------|
| Category                                                                                              | Warranty Type   | Standard warranty Period | Extended Part Only Warranty                               |
| Heaters                                                                                               | Direct exchange | 12 Months                | N/A                                                       |
| Fans                                                                                                  | Direct exchange | 12 Months                | N/A                                                       |
| Air coolers                                                                                           | Direct exchange | 12 Months                | N/A                                                       |
| Air Purifiers                                                                                         | Direct exchange | 12 Months                | N/A                                                       |
| Dehumidifiers                                                                                         | Direct exchange | 12 Months                | N/A                                                       |
| Portable Air Conditioners                                                                             | On-site         | 12 Months                | N/A                                                       |
| Water Treatment - Purifiers, Water Dispensers, Filtration system, Plumbed-in Dispensers               | On-site         | 2 Year                   | N/A                                                       |
| Smal Domestic Appliances - Kettles, Blenders, Air Fryers, Grills, Induction Cookers, Pressure Cookers | Direct exchange | 2 Year                   | N/A                                                       |
| Microwave Ovens (including Convection Ovens)                                                          | On-site         | 2 Year                   | Additional 3 years on magnetron part only (2+3)           |
| Refrigeration - Chest Freezer                                                                         | On-site         | 5 Year                   | N/A                                                       |
| Refrigeration                                                                                         | On-site         | 5 Years                  | Additional 5 years on inverter compressor part only (5+5) |
| Refrigeration - Compact Bar Fridge models                                                             | On-site         | 2 Year                   | Additional 3 years on inverter compressor part only (2+3) |
| Dishwashers                                                                                           | On-site         | 3 Years                  | Additional 7 years on inverter motor part only (3+7)      |
| Laundry - Front Loaders                                                                               | On-site         | 5 Years                  | Additional 5 years on inverter motor part only (5+5)      |
| Laundry - Top Loaders from 01 November 2024 onwards                                                   | On-site         | 5 Years                  | Additional 5 years on inverter motor part only (5+5)      |
| Laundry - Top Loaders up to 31 October 2024                                                           | On-site         | 3 Years                  | Additional 7 years on inverter motor part only (3+7)      |
| Laundry - Twin Tubs                                                                                   | On-site         | 2 Year                   | N/A                                                       |
| Heat pump dryer                                                                                       | On-site         | 5 Years                  | Additional 5 years on inverter part only (5+5)            |